

**APPLICATIONS INFRASTRUCTURE** Knowledge of various ERP and CRM software Operating System: Hardware System Analyst Understanding of clients' business needs MS Windows, Linux, Apple mac O.S. Networking **Business Analyst** Virtualization Software: **Data Center** VMware, Hyper-V **CYBERSECURITY INFORMATION CUSTOMER SERVICE TECHNOLOGY** Certified Cloud Security Professional Help Desk Analyst Onsite technical support Certified Ethical Hacker MS Windows, Mac OS, Linux, Chrome OS CyberSec First Responder Help Desk Technician Troubleshooting for any device used in the Certified Information Systems Security Service Delivery organization: iPhone, tablets, peripherals **INNOVATION** Strong technical programming languages: PMP Certification Programmer **ADMINISTRATION** Java, Java Script, C++, Node.JS Experience in project administration HTML, CSS Solution Architect Degree and experience in IT Web Development Project Manager

## **INFORMATION TECHNOLOGY**

Businesses have relied heavily on their IT departments to get them through the pandemic. From adopting new technology to protecting the business from malware, the IT team has become the heart of any private or governmental institution. This is a potential structure of an IT department in a medium to large business.

- The number of jobs for cyber security professionals in Canada is growing by 7% every year!
- jobs in IT are growing well above average rates of all other occupations, with 11% growth expected from 2019 to 2029.

Sources: Canadian Centre for Cyber Security and Bureau of Labor Statistics