

Subject: Important Notice: Issues regarding embedded Kaltura within Moodle
Date: Thursday, March 7, 2024 7:12:00 PM

Dear Faculty,

We are aware of the ongoing issue regarding Kaltura, which may affect user access to embedded Kaltura content and media within Moodle. We have notified the vendor of this issue and have not yet been provided with an estimated time for resolution.

We sincerely apologize for the inconvenience this has caused, and we will promptly keep you informed of any developments or updates regarding the status of this issue. In the meantime, if you have a video that needs to be [shared](#) or viewed, please log into media.kpu.ca and upload your content there. We thank you for your patience and understanding as we work to rectify this situation.

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