



YEAR  
2021

# Annual Report

The Learning Centres

Date Issued: March 18, 2022



Website: <https://www.kpu.ca/learningcentres>




TLC Website views for 2021	101,212
Most Active Month: September	13,426
Open Education Resources	188,439
Learning Aids	8,795

**Top Four  
Open Education Resources  
from 2019 to present**



Learning to Learn Online  
*Presented by The Learning Centre*

**126,724 Views to Date**



Academic Writing Basics

**33,240 Views to Date**



University 101  
*Study, Strategize, and Succeed*

**26,891 Views to Date**



Preparing for the  
Canadian Classroom

The Learning Centres

**1,584 Views to Date**

**Top Four  
Learning Aids Downloads**

What Supports  
Can You Access  
at KPU's Learning  
Centres?

**369**  
Downloads

Scheduling your  
Day with a To Do  
List

**369**  
Downloads

Cornell Note  
Taking System

**349**  
Downloads

Get Started  
with your Digital  
Text

**272**  
Downloads



## Top Five Tutoring Subjects

English (775 hours)

Accounting (723 hours)

Writing (448 hours)

Math (306 hours)

Chemistry (202 hours)



**NEW SUBSCRIBERS  
IN TUTOR OCEAN**

**2,465**

**TOTAL SESSIONS  
CONDUCTED**

**8,788**

**HOURS OF TUTORING  
CONDUCTED**

**4,394.42**

**53 TUTORs TRAINED**





"The tutor was really helpful and told me what I could improve on and what I did well." :)

"(Tutor) was really kind while listening to me and that made me even more comfortable to talk to her."

"She explained the material clearly and was easy to follow. I would definitely recommend this tutor."

"My tutor was able to highlight the areas of my essay I need to work on and then gave me tips of how to correct them. It was SO easy to share the documents and review them."

"We covered a lot of things in just one hour. To be honest, I really enjoyed this session; I have learned a lot of new stuff which is so helpful for me. The tutor is so energetic, cheerful, a good motivator, and friendly. She is truly amazing."

"(Tutor) is super helpful and knowledgeable. I can not recommend her more. She has really helped me through CHEM 1110. She asks questions and allows me to try and then explains things when I have made mistakes.  
10/10"

"He showed me where to find and look for scholarly articles for my paper. How to start my thesis. Was very helpful."

"She made sure I understood the concept and gave time for me to ask questions. She did not get frustrated with me asking her to repeat herself and go over material for the second time. She gave me advise on how to continue studying on my own in order for my success."

"I was able to see where my weaknesses in my case writing was. There are other possibilities to strengthen my report and with the assistance I can move forward with implementing changes or which areas to focus on."

## **STUDENT FEEDBACK ON TUTORING SESSIONS**





## Student Feedback on Workshops

"I have learned in the workshop that how to get notes properly and then how to read them for exams."

"I learned how to look through the questions and then solve them."

"The tips that the strategist had mentioned during the workshop were incredibly helpful during test taking time."

"I learned what it means to have a concise study session. It helped to target the main objectives of the chapters."

## Academic Skills Workshops

### Top Ten Workshops

129

# delivered

2,043

Attendees

Exam Preparation Strategies  
Reading Texts and Taking Notes  
Time Management for Online Learners  
Say No to Procrastination  
Master Your Memory  
Writing Right in Biology  
Team Processes & Progress  
Preparing For An Open Book Exam  
10 Tips for Learning Online  
Writing Mini-Boot Camp

**Some students receive bonus marks for attending workshops!**



# Review Sessions

73

# delivered

1,115

Attendees



## COURSES FOR REVIEW SESSIONS

---

ACCT 1110

ACCT 1210

ACCT 2293

ACCT 3310

ACCT 3320

ACCT 3410

ACCT 5220

ACCT 5720

BUSI 1110

BUSI 1215

ECON 1150

ENTR 3120

Math Support  
for GNIE Students

**Want to know more?**

[https://www.kpu.ca/learningcentres/  
workshops](https://www.kpu.ca/learningcentres/workshops)





## **Feedback on Accounting Review Sessions**

**"Extra practice is always helpful and (tutor) explains in such a way that its even easier to get the concepts right."**

**"It was very helpful learning how a variety of accounting aspects all fit into questions together."**

**"I learned what I need to spend more time on studying for the midterm. Bonds and bank reconciliation are the two topics I should focus on."**

**"A thorough review on chapters 6-8, a good breakdown on how to calculate, analyze and breakdown of the chapters."**

**"The most important thing I learned in this session is that review sessions give us a chance to prepare for our exams well."**

**"This was extremely helpful, focused and engaging! The tutor was very good at explaining and clear!"**





# KPU WRITING SUPPORT

---

639

WRITEAWAY  
PAPERS  
REVIEWED

---



720

WRITEUP  
PAPERS  
REVIEWED

---





# Learning Strategist Activities

*Learning Strategists are available on all campuses and offer students an opportunity to develop a personalized learning profile and study plan for academic success.*

1,261 – Student and small group appointments.

Faculty consultations and classroom delivery of skills sessions.



Transition programs (First Year Festival, YTT).

Badging and credentialing.



Tutor training, mentoring and supervision.

Follow up learning strategy sessions for students.

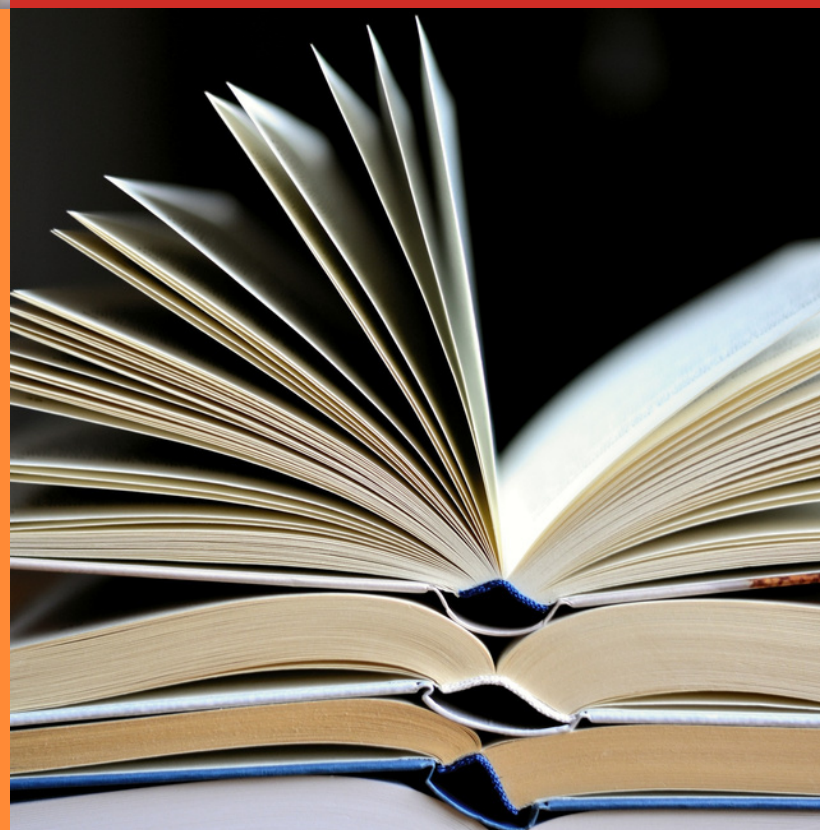


Developing Communities of Practice within and outside KPU.

Team meetings, Strategist meetings.

Academic Skills Workshop design and delivery.

Supporting Writing and Tutoring platforms and tutors (Tutor Ocean, WriteUp and WriteAway).



OER and Ed Tech development.

Pebble Pad creation, use and development.



Delivery of KPU 100, and KPU 101

Senate representation, Senate Committees, LRMC, Chair of SSCTL, Chair of the Library Committee.









Resource development for specific courses, delivering seminars specifically for Academic Departments, Post Bacc students groups, and Trades and Tech students.

*To book with a Learning Strategist, visit: [tlc.kpu.ca](http://tlc.kpu.ca)*



# STUDENT FEEDBACK ON LEARNING STRATEGIST CONSULTATIONS

Visit: <https://kpu.tutorocean.com>

-  "The session helped me better understand my assignment, and I was more clear what to do next."
-  "The patience my learning strategist had was amazing. I had some problems regarding connection but she stood by and waited for me and she answered my every question and gave me really good tips and explained everything in detail."
-  "Taught me how to prepare for University, as well as told me about events that can assist me in achieving my goals such as the upcoming workshop for "Writing for Biology", and pdf's for creating schedules."
-  "It really improved the way I see things. Got to learn a lot of tips about time management and the sources at KPU learning center."
-  "Strategist gave clear examples and in-depth responses."
-  "After this session, I got many practical ideas to (efficiently use) my time. It was a very helpful meeting. I will apply many tips what I learned from the session into my works."



# Student Attendance for Special Programs 2021

## KPU 100

457 attended live sessions.  
742 registrants for the program.



## KPU 101

35 attendees  
134 registrants



KPU 100 provides an interactive, supported learning experience for starting off your university career on the right track. You will have the opportunity to engage with faculty and other students in real-time sessions, and will complete interactive learning activities at your own pace each day.

Thriving in Action is a six-week program which explores the relationship between positive psychology and effective learning strategies. It has been demonstrated to enhance student well-being, confidence, and competence in managing university studies successfully. It also cultivates motivation, agency, and resilience to improve the lives of students

## Academic Boost Camp

90 attendees  
137 registrants



In Academic Boost Camp, you will have the opportunity to assess your strengths, reflect on how you want to move into the future, and learn new strategies that will help you take practical action towards meeting your academic goals.

## Trades Student Support

Learning and Math Strategies  
33 In-class sessions

Youth Train in Trades Conferences  
95 participants



The Youth Train in Trades Transition Conference runs each January. The students are both high school students and KPU students in a dual credit program. In the conference, students learn about how KPU differs from the learning environment they have in high school. They get to know each other, a little bit about the campus and meet the individuals who will support them in their learning at KPU Tech.



# Student Feedback

## ON KPU 100

### SESSIONS

"KPU 100 reduced my stress and anxiety about joining online classes. I learned new methods for studying better and of course how I can connect with my classmates and instructor. On the other hand, it was fun and I enjoyed it."

"KPU100 is an amazing course, it is not just support me how to find support in University and what I need to prepare before the semester to get a good performance. It is also strengthen my confidence and it is essential for an international student."

"It was amazing, it has just boosted my confidence to another level and now I think I am prepared for the online studies."

"I have learned a lot in this course, and I feel I am much more confident and ready to start my journey at KPU. This was a wonderful opportunity, thank you!"

"It has been a really great support for International students enrolled for online classes. It helped us to focus on our strengths and clarify various concepts which we can utilize in day to day activities. Overall, quite a productive course! Thank You"

"KPU100 is an amazing course, it is not just support me how to find support in University and what I need to prepare before the semester to get a good performance. It is also strengthen my confidence and it is essential for an international student."





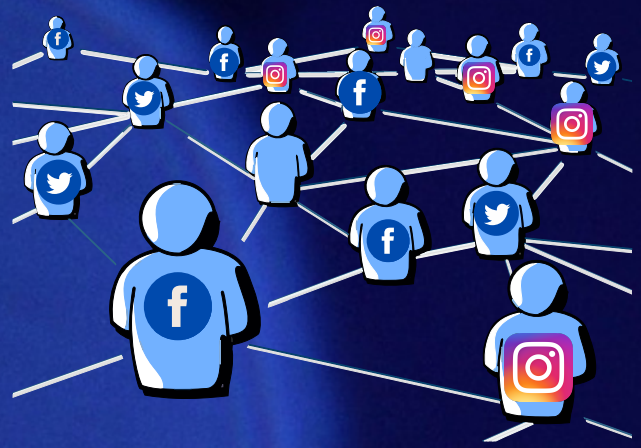
KPU

THE LEARNING CENTRES

68,597 - Views on YouTube

12,907 - Reached on Facebook

560 - Followers on Social Media



YOUTUBE VIEWS BY LOCATION (TOP THREE COUNTRIES)

14,096 (21.0%)		UNITED STATES
11,670 (17.0%)		CANADA
11,500 (16.8%)		INDIA

Top 3 Youtube Videos Viewed

**Applying the SQ3R Method**

In this video, you will view a demonstration of how to apply the SQ3R method to reading a textbook by:

- Surveying the chapter
- Formulating questions
- Reading to find key information

**10,464**

Applying the SQ3R Method

**Define reflection**

Explain how you can use reflection to support your learning

**6,882**

Define Reflection

**Managing Open Book Exams**

**6,275**

Managing Open Book Exam


78 Learning Centre videos available on YouTube



640 - YouTube Subscribers



# Tutor Testimonials



## Curtis Larsen (Richmond)

"My experience working at the Learning Centre has been persistently rewarding. I get to see first hand that the help we provide helps them tackle their studies. The personal and professional relationships I have made with Learning Centre staff and peer tutors has been hugely beneficial. The resources I have been given and the skills I've been pushed to develop made an unforgettable impact on my time at KPU."



## Karrah Parke (Langley)

"Being a peer tutor allowed me to expand my personal network, enhance my communication and presentation skills, deepened my understanding of theories, all the while helping my fellow peers on their academic journey."



## Smriti Kaur (Surrey)

"The atmosphere of the Learning Centre is friendly and welcoming; the coordinators and other peer tutors are very helpful. I love being a part of the Learning Centre and I look forward to keeping tutoring there for as long as I can!"





## **AWARDS**

---

**KPU PebblePad Rollin' Stones competition:  
Best Assignment Design Portfolio  
The Learning Centres Team**

**KPU PebblePad Rollin' Stones competition:  
Best Learning and Development Portfolio  
Emily Tan**

**KPU PebblePad Rollin' Stones competition:  
Best in Show (People's choice award)  
Lee Beavington**

**2021 KPU Distinguished Service Award  
Alice Macpherson**

**SSHRC (Social Sciences and Humanities  
Research Council) Award  
Christina Page**





# Thank YOU

**We would like to thank:**

- **All the faculty and Deans who support the work we do.**
- **Teaching & Learning Commons for the collaborative work with us.**
- **The librarians for their collegiality.**
- **Students for their tireless efforts.**
- **The Learning Centre team for being the best.**



# The Learning Centres Contact Information



The Learning Centre



[Click here for  
Upcoming Workshops](#)



[Click here to book a  
Peer Tutor & Learning Strategist](#)

## CONTACT US OR VISIT:

**KPU Surrey**  
A1650 (Library)  
604-599-2437  
tlcsurrey@kpu.ca

**KPU Richmond**  
1100 (Library)  
604-599-3454  
tlcrichmond@kpu.ca

**KPU Langley**  
2070 (West Bldg.)  
604-599-3444  
tlclangley@kpu.ca

**KPU Tech**  
1317 (Library)  
604-598-6062  
tlccloverdale@kpu.ca

FOR GENERAL ENQUIRIES EMAIL US AT:  
[tlconline@kpu.ca](mailto:tlconline@kpu.ca)

LOOK FOR MORE EXCITING THINGS IN 2022