Dear Faculty and Instructional staff,

I am writing to provide an update on our Kaltura migration. Our migration from UBC Educloud server to the Kaltura cloud has successfully completed. For those teaching summer, semester-based courses using the new Moodle server (courses.moodle.kpu.ca), you should see all your videos created before March 17, 2022 inside 'My Media'. **Please review the important details in this communication.**

Trades or CPS courses – between today and August your course AND your media remain on courses.kpu.ca in the UBC Educloud server. Please note any new videos created after our 2nd migration (est. Early May 2022) will need to be migrated manually, instructions will be communicated at that time. If assistance is required, please contact the IT Service Desk.

Missing media – If you notice any video(s) missing in your My Media,
(a) if created prior to March 17, 2022 – contact the IT Service Desk with details.
(b) if created after March 17, 2022 – these media will be migrated in our 2nd migration (early May 2022) in efforts to minimize downtime disruptions.
*(c) if an existing video was **modified after March 17, 2022** – these media will NOT be migrated as part of the 2nd migration. (Recommendation is **NOT** to modify videos after this date. Contact the IT Service Desk if your media is missing.)*

Backing up and Restoring courses – We are in the process of fixing links to media inside Fall 2021 and Spring 2022 courses; however, this is **taking longer than expected and will be complete by April 27, 2022,** as opposed to April 20 as previously communicated. For those with an archive other than ones on courses.kpu.ca will need to re-add Kaltura video items from their My Media by one of three ways:

- Add video as video resource

- Embed video using atto editor

- Add video to the course media gallery

For those who are eager to setup their courses can also do the same. For those of you able to wait, we should have an update on fixing links to media by April 27, 2022.

Migration Impacts – For the most part, Kaltura is much the same on courses.kpu.ca as it is on the new Moodle servers (courses.moodle.kpu.ca). As noted in our previous communications, the following items will not be migrated, and you should collect any needed data from the

current location:

- Video quiz grades and responses

- Analytics and quiz results

- Playlists

- Comments

There may be a prompt to update Kaltura Capture, IT is currently working to whitelist the application to be upgraded for KPU issued devices. All other personal devices should be upgraded automatically when launching Kaltura Capture in Moodle.

Upload dates are currently out of sync and does not reflect the original media upload date. This will be fixed by Kaltura at a later date.

Outside of Moodle (media.kpu.ca) – For those who have embedded videos outside of Moodle (I.e. WordPress, PebblePad, Drupal, etc.), these videos will need to be re-linked/embedded using the migrated video link inside your new My Media. All playlists will need to be recreated. We will communicate when this change occurs.

Thank you again for your patience as we continue to complete this migration.

KPU

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We would like to acknowledge our appreciation of being able to work, study and live on the traditional and ancestral lands of the Coast Salish peoples, including those of the Kwantlen First Nation, who graciously bestowed their name on this university.