Dear Faculty,

Last spring, we began the process of moving our Kaltura media solution to the cloud. We are thrilled that ALL Kaltura media content in your 'My Media' has now been migrated. If you notice any missing media in either media.kpu.ca or in the new Moodle site (courses.moodle.kpu.ca), please let us know as soon as possible via IT/T&L Service Portal.

<u>Note:</u> No new uploads will be allowed on courses.kpu.ca beginning August 1st, 2022. Please use courses.moodle.kpu.ca or media.kpu.ca for new uploads.

Broken links in new Moodle?
You may have heard that this move resulted in broken links to media within the Moodle courses. For those who taught summer semester can attest, it has been extra work to re-link media in your course(s) on the new Moodle sites because Kaltura video on courses.kpu.ca does not work in the new Moodle sites. We have been working with a third-party vendor to fix these links and will provide a detailed update after August 1st.

For those who are moving a back-up of your course from courses.kpu.ca for the first time into courses.moodle.kpu.ca, we advise to wait for our next update after August 1st.

If you require assistance, contact us through the IT/T&L Service Portal and we will do our best to assist you.

Sincerely,
The Teaching & Learning Commons