

Subject: Important Reminder – Moodle Login change process begins April 27, 2024
Date: Monday, April 22, 2024 9:28:00 AM

The Moodle Logins change, originally set for late February, is now scheduled for April 27th, 2024. This change is part of the unified login change initiative by IT, which includes enabling email authentication for Moodle Logins. Logging in with an email address will bring Moodle logins in line with the Single Sign-On authentication that all other KPU systems use.

Please read the following carefully as this initiative will have important changes for faculty. Below are the results of changing Moodle from Banner ID logins to Email logins:

- Faculty will have new accounts generated within Moodle
- All Banner created courses will remain linked to the appropriate accounts and will not be disrupted
- Manually created courses, such as community or development sites, will not be immediately linked to these new accounts. Faculty will temporarily lose access to these manual courses.
- Student accounts will not be affected and can seamlessly log in through their email accounts

The Teaching and Learning team will update all new faculty accounts with missing community or development sites by mid-May. Faculty members are requested to log in to Moodle using their email address after the changes are rolled out to initiate this process. Please be aware that if you are currently set-up for Multi-factor Authentication (MFA), you will be prompted for MFA on the new Moodle Logins.

ACTION REQUIRED: Please log in to your Moodle account using your KPU email on April 27th or as soon as possible thereafter. This will allow the Teaching & Learning team to update the necessary elements that may disrupt your account.

We will send a reminder once your email login is activated, prompting you to log in to Moodle using your KPU email address. Students will also be notified of these changes in the coming weeks. We recognize the challenges these changes may pose and are here to provide further clarification and support.

If you notice any issues or missing elements from your account, or have further questions, please reach out to Teaching and Learning at tcommon@kpu.ca or the [IT Service Desk](#).

Sincerely,
The Teaching & Learning Commons